SCG PLATFORM RELEASE NOTES – WEST

Release r142

Platform migration and transition

Following the transition of DNV Smart Cable Guard (SCG) to Nexus Grid B.V., the SCG platform will be migrated to new infrastructure under the nexus-grid.net domain. As part of this migration, the web addresses of the SCG portal and API will change. This release note describes the changes, the key dates and the actions required.

These changes may require coordination with your IT department. Nexus Grid will provide support throughout the transition.

- What is changing
  - Effective 15 December 2026, the SCG portal and API will be available at the following addresses:

Service	Current address	New address
SCG web portal	https://west1.scg.dnv.com	https://west.nexus-grid.net
SCG API (API Management, when applicable)	https://apim-west1.scg.dnv.com	https://apim.west.nexus-grid.net

- What remains unchanged
  - All data, including cable monitoring data, alerts and reports, will be migrated in full to the new infrastructure. No data will be lost.
  - User accounts and the portal sign-in procedure remain unchanged.
  - API endpoint paths, request formats and response formats remain unchanged.

- Timeline

Date	Time (CET)	What happens
15 December 2026	16:00 – 20:00	Scheduled maintenance window. The SCG portal and API will be temporarily unavailable. CUs and sensors continue to collect data as normal, and all data will be available in the portal following the maintenance window.
15 December 2026	From 20:00	The new portal and API addresses become available. Requests to the current addresses are redirected automatically during the transition period.
31 December 2026	–	Recommended date for completing the testing of updated API integrations.
1 March 2027	–	End of the transition period. The current addresses are decommissioned and will no longer be accessible.

- Required actions
    - Before 15 December 2026
        - Inform the relevant users in your organization of the scheduled maintenance window on 15 December 2026 (16:00 – 20:00 CET). Monitoring is not affected; CUs and sensors continue to collect data throughout.
    - Portal users
        - Effective 15 December 2026 (from 20:00 CET), update bookmarks and shared links to the new portal address: https://west.nexus-grid.net
        - Sign in with your existing account. Please contact Nexus Grid Support should any sign-in issues occur.
    - API integrations
        - Effective 15 December 2026 (from 20:00 CET), update the base URL in all systems and integrations to: https://apim.west.nexus-grid.net
        - The current base URL remains available until the end of the transition period on 1 March 2027.
        - Existing API credentials (client ID and client secret) remain valid. No new credentials are required.
        - We recommend completing the testing of updated integrations by 31 December 2026.
    - Network and firewall configuration
        - Where outbound traffic is restricted, ensure that your IT department permits access to the new addresses under the nexus-grid.net domain.

Support and contact

For questions, or for assistance with updating or testing your integration, please contact Nexus Grid Support at support@nexus-grid.net. On request, a call can be arranged with your technical team to review the changes.

We thank you for your cooperation and continued trust in Nexus Grid, and apologize for any inconvenience this may cause.